



Information Partners Can Use on:

# Limited Income NET for People at the Pharmacy Counter

Revised November 2009

The Centers for Medicare & Medicaid Services (CMS) has redesigned the Point-of-Sale Facilitated Enrollment (POS FE) process administered by WellPoint. Starting January 1, 2010, the new program will be known as the Limited Income Newly Eligible Transition (NET) Program, and it will be administered by Humana.

## Limited Income NET Provides Coverage Immediately

Limited Income NET will provide immediate prescription drug coverage for people with Medicare who are at the pharmacy counter and qualify for Extra Help, but aren't enrolled in a Medicare drug plan. Limited Income NET covers all Part D covered drugs, and there are no prior authorization or network pharmacy restrictions during the time period covered by this program. The person will be charged the reduced copayment based on the level of Extra Help they get.

Limited Income NET will also cover prescriptions that eligible people filled within the last 30 days. See [“The Limited Income NET Program for People With Retroactive Medicaid & SSI Eligibility” tip sheet](#) for more details about how Limited Income NET works.

## How Does the Pharmacist Know a Person Is Eligible?

If a pharmacy has reasonable assurance that a person is eligible for Medicaid or Extra Help (and they have no other Part D drug coverage), the pharmacy can submit the claim to Limited Income NET.

A pharmacy can confirm a person qualifies for Extra Help either through an E1 query to Medicare's online eligibility/enrollment system (TrOOP Facilitator), or with one of the following:

- A copy of the person's Medicaid card that includes his/her name and effective eligibility date
- Documentation that shows Medicaid status, such as a copy of a state document, a printout from the state electronic enrollment file, or a screen print from the state's Medicaid system
- A copy of one of the following Extra Help letters from Social Security:
  - “Notice of Award”
  - “Notice of Change” indicating an award increase
  - “Notice of Planned Action” indicating an award reduction
  - “Notice of Important Information” indicating no change to the person's award



## What If a Person's Eligibility Can't Be Confirmed?

If Limited Income NET can't confirm a person is eligible for Medicaid or Extra Help through a CMS system, they will send a notice to the person asking for proof of eligibility. Proof of Medicaid or Extra Help eligibility can be faxed to Limited Income NET at 1-877-210-5592. A state or county Medicaid staff person can also call Limited Income NET on behalf of a person with Medicare at 1-800-783-1307 to verify the person qualifies for Medicaid or Extra Help.

If the person fails to provide proof, then the person (not the pharmacy) will be liable for the cost of the prescription.

## For More Information

- For more information about the Limited Income NET Program, call 1-800-783-1307. TTY users should call 1-877-801-0369. Someone will be available to take your call from 8 AM to 8 PM in each U.S. time zone.
- Call 1-800-MEDICARE (1-800-633-4227) to get the telephone number for your State Medical Assistance (Medicaid) office. TTY users should call 1-877-486-2048. Or, visit [www.medicare.gov](http://www.medicare.gov) and select "Find Helpful Phone Numbers and Websites."

*My Health.  
My Medicare.*



CMS Product No. 11328-P