

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850



Name
Street Address
City, State, ZIP

Account Number:

Dear Name:

This letter is in reference to your Medicare premiums and your request to have them directly withheld from your Social Security payment. Please be assured that you still have your Medicare health care and drug coverage.

Due to computer systems problems, we have been unable to process your request for direct premium withhold and you have been moved to a direct bill status. This means that your plan will now send you bills for the amount of your premium.

In November, you will receive a refund for all of the premiums withheld to date. We strongly advise that you set this refund aside since the plan in which you are enrolled will be billing you directly for these amounts.

Beginning with November, no premiums will be withheld from your Social Security payment.

If you still wish to have your premiums directly withheld from your Social Security payment, you must contact your plan to submit a request, which can take up to 3 months to be implemented. If you encounter any difficulties with your request, please contact us at the number below.

Thank you for your attention to this matter. Please accept our sincere apologies for any inconvenience. If you have any questions, please **telephone us toll free at 1-800-MEDICARE (1-800-633-4227)**. TTY users should call 1-877-486-2048.

Sincerely,

A handwritten signature in black ink that reads "John R. Dyer".

John R. Dyer
Chief Operating Officer



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