

About HAP

HAP Services



Health Assistance Partnership

HAP works with State Health Insurance Assistance Programs (SHIPs) in capacity-building and policy initiatives to help them better reach and serve Medicare beneficiaries. HAP supports SHIPs by providing strategies, best practices, and tools to assist beneficiaries.

How We Can Help

HAP understands the vital role SHIPs play in educating, counseling, and assisting Medicare beneficiaries. We also know that SHIPs operate in a constantly changing environment, which can leave staff and volunteers with plenty of ideas but not always the time or resources to make them happen. HAP is here to help. We offer a range of services that can cover your Medicare education and program development needs.

Collaborative State Projects

Intensive and customized capacity-building initiatives that generate best practices which can be replicated in SHIP programs across the country.

Electronic Outreach

Highlights of new tools and activities for the SHIP community via HAP's monthly eNewsletter and weekly eAlerts, as well as updates on our website.

Conference Calls and Webinars

Interactive calls with topics that range from technical aspects of Medicare to program development issues to skills-based trainings.

Medicare Education Materials

Concise, informative, and user-friendly resources, including training manuals, slideshow presentations, and charts.

Advocacy Activities

Informing and educating key policy maker audiences about the value SHIPs provide in their communities, including the need to fully fund the SHIP network.

SHIPTools

A customizable web-based management system developed for SHIPs by SHIPs to support their programmatic needs in the areas of reporting, training, and volunteer management.

Technical Assistance

Customized responses within two business days to Medicare-related inquiries at SHIPhelp@hapnetwork.org.

Trainings

Individual trainings, as well as a series of customizable training packages, covering a range of timely issues.

Volunteer Program Development

Tools and resources to help SHIPs with volunteer program development, training, SHIP Certification, and more.



www.hapnetwork.org

Contact Us

Whether you have a general question about HAP or a specific question about how we can help your program, please contact us at SHIPhelp@hapnetwork.org.

Health Assistance Partnership

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*HAP is a project of Families USA,
a nonprofit organization.*

HealthAssistance
PartnerSHIP

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*Helping SHIPs
Help Medicare
Beneficiaries*