

SHIPTools provides access to real-time information, and enables staff and volunteers across a state to get the big picture and a snapshot of ongoing SHIP activities.



*A customizable web-based management system*

## SHIPTools Capabilities:

Calculate National Performance Reporting

- **SHIPTools** collects, captures, and calculates national performance reporting (NPR) requirements as stipulated by the Centers for Medicare & Medicaid Services (CMS).

Train Team Members

- **SHIPTools** provides programs the ability to test a team member's knowledge of selected subject matter, and track their participation in trainings.

Support Beneficiary Outreach Activities

- The SHIP program can post outreach activities on a calendar, create targeted mailings to beneficiaries, and track local organizations in order to send targeted communications on issues affecting the clients that these organizations serve.

Streamline Volunteer Management

- **SHIPTools** provides the ability to communicate with, organize, and track team members across the SHIP program.

SHIPTools is developed for SHIPs by SHIPs with support and technical assistance provided by the Health Assistance Partnership.

**HealthAssistance  
PartnerSHIP**

*Helping SHIPs Help Medicare Beneficiaries*

Contact the SHIPTools Team at [shiphelp@hapnetwork.org](mailto:shiphelp@hapnetwork.org)