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# Alabama's SHIP Volunteer Program: The SCREAM Team

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Alabama's State Health Insurance Assistance Program (SHIP) is the local program that provides free health insurance counseling and education for people with Medicare.

## Want to become a SHIP volunteer?

SHIP offers volunteer opportunities for people of different backgrounds and matches volunteers with needed areas of expertise. Many of our clients need volunteers with special skills. If you are a person with a disability or if you are bilingual, your help is especially needed.

Please note: Insurance agents, insurance brokers, financial planners, and employees of health care providers are not eligible to serve as SHIP volunteers.

## Volunteer opportunities

### S

#### Specialized volunteer

- Responsible for personal and phone contact with clients on specific topics
- Provides topic-specific information, assistance, and referrals to other resources

### C

#### Counselor

- Responsible for personal and phone contact with clients
- Provides information, assistance, and referrals to other resources

### R

#### Recruiter

- Responsible for finding local people who want to volunteer
- Performs some marketing duties

### E

#### Educator

- Instructs the community and local volunteers about SHIP
- Gives presentations on Medicare and related issues

### A

#### Administrator

- Assists with scheduling and staffing local SHIP information sites
- Maintains records and performs clerical duties

### M

#### Marketer

- Responsible for marketing SHIP through local resources
- Promotes local awareness of the program

## Become a Volunteer today

Call Alabama SHIP at 1-800-AGE-LINE (1-800-243-5463) or email [ageline@adss.alabama.gov](mailto:ageline@adss.alabama.gov).